



Narnolia Investment Advisors Private Limited

Grievance Redressal / Escalation Matrix

Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Tina Moni Bag	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	033-40501500	ig@narnolia.com	10 am to 6 pm
Head of Customer Care	Jhilli Patra	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	+91 6204800291	ig@narnolia.com	10 am to 6 pm
Compliance Officer	Miss. Anchal Narnolia	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	022-62701200	ig@narnolia.com	10 am to 6 pm
CEO/MD	Mr. Krishnanand Narnolia	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	022-62701200	ig@narnolia.com	10 am to 6 pm
Principal Officer	Mr. Sanjeev Damani	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	022-62701200 +91 9831686047	ig@narnolia.com	10 am to 6 pm

Disclaimer : NARNOLIA INVESTMENT ADVISORS PRIVATE LTD. is a SEBI Registered Investment Advisor, SEBI Registration No.INA300005439, Validity: Permanent, Type : Non-Individual and BASL Membership no. 1020, ROC CIN-U67120WB2007PTC259515, Registered office: Marble Arch, 236B AJC Bose Road, 2nd Floor, Room No. 201, Kolkata – 700020, Corporate Office: 803, A wing, Kanakia Wall Street, Chakala, Andheri East, Mumbai - 400093, Maharashtra; Principal Officer: Sanjeev Damani, Contact No. 022 6270 1200, email id compliance@narnolia.com. Compliance Officer: Anchal Narnolia, Contact No. 022 6270 1200, email id iap@narnolia.com. SEBI Regional office address: 16 Camac Street, L&T Chambers 3rd Floor, Kolkata- 700 017

Investment in Securities Market is subject to Market risks, read all the related documents carefully before investing. Past performance may not be indicative of future results and no promise or guarantee can be given for the same. Registration granted by SEBI, membership of BASL and certification from NISM in no way guarantee performance of the intermediary or provide any assurance of returns to investors. Performance related information is not verified by SEBI. For detailed disclosures & disclaimers please refer to our website at www.narnolia.com. Grievance Officer: Rana Debnath, for grievances kindly mail us at ig@narnolia.com or call us at 022-6270 1200.