

## **Complaints Data for Narnolia Stratsbay Scheme**

**Investor Complaints Data for the Quarter Ending December, 2023**

| <b>S.No</b> | <b>Investor Complaints received from</b> | <b>Pendingas at theend of the last quarter</b> | <b>Received</b> | <b>Resolved</b> | <b>Total Pendingat the end of the quarter</b> | <b>Pending complaints &gt; 3months</b> | <b>Average Resolutiontime ^ (in days)</b> |
|-------------|------------------------------------------|------------------------------------------------|-----------------|-----------------|-----------------------------------------------|----------------------------------------|-------------------------------------------|
| 1           | Directly from Investors                  | Nil                                            | Nil             | Nil             | Nil                                           | Nil                                    | Not Applicable                            |
| 2           | SEBI (SCORES)                            | Nil                                            | Nil             | Nil             | Nil                                           | Nil                                    | Not Applicable                            |
| 3           | Other Sources (If any)                   | Nil                                            | Nil             | Nil             | Nil                                           | Nil                                    | Not Applicable                            |
|             | <b>Total</b>                             | <b>Nil</b>                                     | <b>Nil</b>      | <b>Nil</b>      | <b>Nil</b>                                    | <b>Nil</b>                             | <b>Not Applicable</b>                     |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current quarter divided by total number of complaints resolved in the currentquarter.